Zanele Khumalo

Waitress

+27 72 111 2233 | zanele.khumalo@email.com | Cape Town, South Africa

PROFESSIONAL SUMMARY

Friendly, quick waitress with 3 years in busy Cape Town restaurants. Serves 8–10 tables per shift, knows the menu and wine list well, and is regularly named in positive guest reviews.

WORK EXPERIENCE

Waitress

Harbour Grill (fictional) · V&A Waterfront, Cape Town · Mar 2023 – Present

- Serve 8–10 tables per shift in a 120-seat restaurant
- Top upseller for desserts and wine 5 months running
- Handle cash and card payments on the POS with accurate cash-ups

Barista & Waitress

Bean There Café · Cape Town · Jan 2022 – Feb 2023

- Made coffee and served a busy breakfast crowd of 150+ guests a day

EDUCATION

National Senior Certificate (Matric)

Gugulethu Comprehensive School · 2016 – 2020

SKILLS

Table service | Upselling | POS | Cash handling | Wine service | Teamwork

CERTIFICATIONS

Food Safety & Hygiene Certificate, CATHSSETA-accredited provider — 2023

LANGUAGES

English (Fluent) • isiXhosa (Native) • Afrikaans (Conversational)